

## EasyPay Everywhere “*Lucky Draw*” Competition

### 1. Terms and Conditions

- 1.1. If you choose to enter the EasyPay Everywhere prospective customers in the **Msunduzi, iLembe, NLV, Ugu and Richards Bay** areas “**Lucky Draw**” Competition (“**Competition**”) you acknowledge and agree that the rules, as set out in these Terms and Conditions (“**Terms and Conditions**”), are binding and enforceable on you.
- 1.2. EasyPay Financial Services Proprietary Limited will be referred to as the “**Promoter**” in respect of the Competition and in these Terms and Conditions.
- 1.3. The Competition will run from **22 September 2025 and ends at midnight (12am) on 24 October 2025**, both days inclusive (“**Competition Period**”).
- 1.4. The Competition is open for entry to all prospective Customers in the **Msunduzi, iLembe, NLV, Ugu and Richards Bay** areas (the “**Customers**” / “**you**”).

### 2. The Prize

- 2.1. 100 (one hundred) Customers will be randomly selected to win R100.00 (one hundred rand Rand) each, (the “**Prize**”) paid into their EasyPay Everywhere account.

### 3. How the Competition will run, how Competition winners will be selected and how to claim the Prize

Each Customer (in order to be eligible to enter into the Competition) must:

- 3.1. be a qualifying Customer who has opened and subsequently received a SASSA grant into an EasyPay Everywhere account during the Competition Period;
- 3.2. open an EasyPay Everywhere account in the **Msunduzi, iLembe, NLV, Ugu and Richards Bay** areas.

### 4. How the Competition will run:

- 4.1. Each Customer who successfully open and subsequently received a SASSA grant into an EasyPay Everywhere account will be entered into a draw to win the Prize.
- 4.2. Customers will be randomly selected based on all qualifying entries received over the Competition Period by the Promoter.
- 4.3. Customers who have won a Prize will be announced by the Promoter’s Area Managers 20 November 2025 at each of the **Msunduzi, iLembe, NLV, Ugu and Richards Bay** activation sites and subsequently contacted by the Promoter’s area managers directly.
- 4.4. You will receive the Prize on the day of the announcement by the Promoter’s Area Managers.
- 4.5. In entering the Competition, you hereby expressly consent that your name and photo may be used and published on all internal social media platforms. If you do not wish for your name and photo to be used in this way, please notify the Promoter prior to entering the Competition.
- 4.6. The Customer, who is the winner, will be given the opportunity to decline any opportunity to appear in any marketing activity and may refuse the use of his or her image in marketing material.

## 5. Prize Conditions and Restrictions

- 5.1. The Promoter does not make any representations or warranties to you, whether expressly or implicitly, that the Prize will meet your requirements, preferences, standards or expectations or be satisfactory.
- 5.2. You cannot transfer, defer, change or exchange the Prize for any other item or for cash.
- 5.3. If you do not meet all the requirements to be eligible to enter this Competition, then you will forfeit the Prize if you are selected as a Competition winner.

## 6. General terms

- 6.1. The Promoter reserves the right to vary, postpone, suspend, or cancel the competition and any Prize, or any aspect thereof, for any reason which we deem necessary on reasonable notice to you, save where such changes are immaterial and of no effect to you. In the event of such variation, postponement, suspension, or cancellation, you agree to waive any rights, interests, and expectations that you may have in terms of this Competition and acknowledge that you will have no recourse against the Promoter and its affiliates.
- 6.2. The Customers agree that participation in the Competition, and acceptance and/or use of the Prize, or any aspect thereof, is at each Customer's own risk.
- 6.3. These Terms and Conditions will be construed, interpreted, and enforced in accordance with the laws of contract and dispute resolution in the Republic of South Africa.
- 6.4. The Promoter is not liable for any technical failure that may result in you not being successfully entered into the Competition.
- 6.5. If the Promoter finds that you have acted unlawfully, fraudulently, dishonestly or in breach of these Terms and Conditions you will be disqualified from participating in the Competition and you will forfeit any prize if you are a Competition winner.
- 6.6. The Competition Period may also be extended or shortened at the discretion of the Promoter. If this is the case, the Promoter will provide notice of this on the Customers' internal communication platform.

## 7. Contacting Us

- 7.1. For queries and complaints, you can contact the service contact centre during operating hours on 0860 994 162.
- 7.2. The Promoter's operating hours are:  
Monday to Friday 7am to 9pm; and  
Saturdays 8am to 1pm.
- 7.3. The Promoter does not operate on Public Holidays and Sundays except for the first Sunday of grant payment week from 8am to 1pm.

## 8. IMPORTANT NOTICE

Beware of fake notifications and calls that say you have won:

- 8.1. Competition winners will be announced in accordance with these Terms and Conditions not in any other manner or on any other platform.
- 8.2. Unless pre-arranged with you, we will NEVER come to your office or home to say you're a winner or to deliver the Prize.
- 8.3. If anyone contacts you in any way to say you have won the Prize in a competition, make sure you have entered or participated in this Competition.
- 8.4. If anyone calls to say you've won a Competition you never entered, it is NOT one of our representatives.

- 8.5. Our representatives will be able to verify your entry by quoting your ID number if you have an existing EasyPay Everywhere account with the Promoter.
- 8.6. If you are concerned that a caller has contacted you pretending to be from the Promoter, please store the number of the caller (if you have caller ID), email address or social media profile and contact us through the service contact centre during operating hours on 0860 994 162.