

Pricing effective from 1 July 2026

▶ WHAT YOU PAY*

Monthly account feeR7.50

▶ YOUR FREE SERVICES

Check your balance on your phone (USSD)FREE

Paying at a tillFREE

Airtime purchase at a tillFREE

Card pin reset (ATM & digital)FREE

▶ PAYING AT A TILL

Balance enquiryR1.50

Cash withdrawalR2.50

Cash back with purchaseR2.50

Declined transactionR3.50

▶ USING ANY ATM

Cash withdrawals per R1000 (up to R1000):R11.00

Cash withdrawals over R 1000: R11.00 +R1% of the value

Balance enquiryR6.50

Transaction cancelledR6.00

Excess Pin retriesR6.00

Blocked cardR6.00

Blocked card - card captureR6.00

Declined ATM transactionsR6.00

Insufficient fundsR6.00

Invalid PINR6.00

Airtime purchasesR4.92

▶ CASH DEPOSIT

Cash deposit at retail (PEP) R2.50 per R100

▶ OTHER TRANSACTIONS

Card replacement feeR75.00

EFT paymentR 1.00

Card pin reset (branch)R 1.00

Debit orders internalR 3.50

Debit orders externalR 3.50

Return debit orderR 6.50

Debit order dispute within 60 days***R11.00

SMS notificationR 0.50

Emailed statement (contact centre)R 2.00

SMS statement (contact centre)R 2.00

Branch statementR12.50

▶ PREPAID PURCHASE

DSTVR 2.00

AirtimeR 0.50

DataR 0.50

ElectricityR 1.00

* Fees are subject to review and standard SMS and USSD rates apply.

** Withdrawal limits of R3,000 per transaction.

*** Debit order disputes have changed from 40 to 60 days

Daily limit R5,000.

Prepaid prices valid for online purchases.

Lesaka Financial Services (Pty) Ltd is an authorised financial services provider (AFSP) and a registered credit provider (NCRCP833). Banking services sponsored by African Bank Limited (Reg No: 2014/176859/03). Lesaka Insurance products are underwritten by EasyPay Insurance Ltd, a licensed life insurer and authorised FSP (45893). T&Cs are available in branch or at www.epe-online.co.za. Standard USSD and call rates apply.

Your Lesaka EasyPay guidelines:

Your PIN

- Set your own PIN and don't let anyone know what it is. Always keep your card safe too.
- Use your PIN for cash withdrawals and when buying in stores.
- Use your fingerprint to access your account at any Lesaka branch.

Cellphone and online banking

- Free registration.
- Dial *120*3737# and choose from the available options.
- Or visit www.epe-online.co.za for online banking.

Balances and statements

- Use cellphone banking or online banking to view your balance and debit orders.
- You can call our service contact centre on **0860-994-162** during operating hours.

Contact centre operating hours:

- Monday - Friday7am to 6pm

- Saturdays8am to 1pm

Closed on public holidays and Sundays except for the first Sunday of grant payment week.

- Visit any Lesaka branch.
- View your balance and withdraw at any ATM.

Data, airtime, water and electricity

- It's easy, just dial *120*3737# and select the option!

Lost or stolen card: 24hr emergency support

- Contact our support team as soon as you can on **0860-994-162** & ask to block your card. Available 24/7.
- You will be advised on how to replace your card.
- Please note that once your card is blocked no transactions can be processed.

Contact us:

For more information, visit your nearest Lesaka EasyPay branch, or SMS your name to **49201** for a callback, or call **0860-994-162**

Save on call fees with our **CALL-ME-BACK** option!



www.epe-online.co.za



LesakaEasyPay



Banking, made easy.



Secure, accessible, convenient



Access at your fingertips

online banking, buy airtime, electricity & much more.



DOWNLOAD THE
LESAKA EASYPAY
MOBILE APP NOW





Enjoy great features with your Lesaka EasyPay account.

Your Lesaka EasyPay account gets you 24/7 mobile banking **FREE** to dial on

***120*3737#**



FREE swipes at tills



Withdraw cash at **ANY ATM** or retailer till point



Buy airtime, data, electricity & water or pay bills on ***120*3737#** or on the Lesaka EasyPay App



Access to **Lesaka Loans**



Access to **Lesaka Insurance**



Top-up with **PushaManje Advance**